**Shishir Karki**

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**About Me**

Dedicated computer science student at St. Cloud State University with a strong foundation in software engineering principles and a passion for innovation. Seeking Web development /software engineering intern to apply technical expertise, problem-solving skills, and a collaborative mindset to contribute effectively to Corporation cutting-edge projects.

**Technical Skills**

* Programming Languages: **C++, JavaScript, Python**
* Platforms and Tools: **AWS, React.js, Bootstrap, .Net**
* Web Development & Database: **CSS, HTML, SQL, MongoDB**

**Education**

**St. Cloud State University (SCSU), St. Cloud, MN Expected: May 2025**

* Bachelor of Computer Science, GPA: **3.50**
* Academic and Cultural Sharing Scholarship: **50%** tuition discount yearly for promoting diversity on campus.

# Experience

# Information Technology Specialist – Husky Tech (ST. Cloud State University) Nov 2021-May 2023

* Developed and enhanced product security systems, meeting **100%** of client requirements
* Analyzed escalated tickets and coached junior techs to resolve **84%** of excessive escalations
* Collaborated with staff to resolve network issues and implement fixes, resulting in **31%** fewer malfunctions
* Installed and upgraded internal applications and documentation, reducing installation errors by **12%**
* Provided technical support over the phone, email, and desktop chat, responding to all messages within **4 hours**

# Graphic Designer – Nepalese Student Association (ST. Cloud State University) June 2022-Jan 2023

* Collaborated with Marketing, PR, and Social Media teams to design graphics, boosting social engagement by **32%**
* Revamped company logo and business cards, **boosting brand** image
* Ensured reliable delivery of all printed materials by managing vendors from bidding to the **final product**, **reducing costs** by **12%** and improving reliability by **9%**

# Projects

**Deadline Notification System (HTML, CSS, Java Script, SQL, Mongo DB ) Jan 2024-Feb 2024**

* Developed a deadline notification system with PostgreSQL and MongoDB databases.
* Created user-friendly web app with real-time updates.
* Collaborated with team on system design and implementation.
* Tested and debugged system for reliability and performance.

**Human Resource Management Dec 2021-Jan 2022**

Program to maintain Employee information (C++)

* Providing the searching facilities based on various factors such as salary, Employee Id using the object-Oriented concept
* Allowed users to add, update and delete records that are stored in a file which was accomplished by file handling concept.

# Achievements and Activities

# Nepalese student Association (Graphic designer) June 2022-Jan 2023

# Computer Science Club (St. cloud state university ) June 2021-August 2023